

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 05th day of August' 2024

C.G.No.32/2024-25/Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

G. Yerramma, Chiguruvaripalli,
Mudivedu, Madanapalli,
Annamaiah District.

Complainant

AND

1. Dy. Executive Engineer/O/Madanapalli
2. Executive Engineer/O/Madanapalli

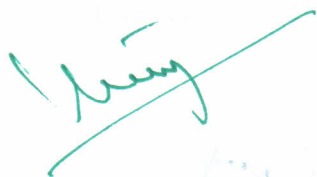
Respondents

This complaint came up for final hearing before this Forum through video conferencing on 24.07.2024 in the presence of the complainant's husband and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 20.06.2024 at Madanapalli filed the complaint stating that she applied for an agricultural service connection by paying necessary development charges etc., but the service connection was not released.

- 02.** The said complaint was registered as C.G.No.32/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they released the agricultural service connection to the complainant and work is completed and the delay is due to an objection by adjacent land owner which was now withdrawn.
- 03.** Complainant's husband is present. Heard the complainant's husband representing the complainant and the respondents through video conferencing.
- 04.** Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents and the husband of the complainant also reported that the service connection was released to them. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
- 05.** The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this




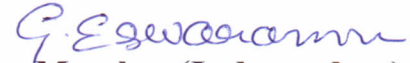
order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 05th day of August'2024.


CHAIRPERSON


Member (Finance)
05/08/2024


Member (Technical)


Member (Independent) 5/8/20

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.


05/08/24